



Quality Pole Inc.

Steel Finish Warranty Powder Coatings

Quality Pole warrants its factory-applied powder coatings on Steel Poles will not fail or substantially deteriorate when the coated product is properly utilized and subjected to normal climatic exposure for a period of ONE (1) YEAR from the date of shipment (“Warranty Period”). If during the Warranty Period, the steel pole exterior coating exhibits any cracking, peeling or excessive fading, Quality Pole will repair or replace the defective coating, at its option, at no charge to the Purchaser, if the Purchaser promptly notifies Quality Pole in writing and furnishes proof of purchase when such failure or deterioration becomes evident.

Damage to the finish coating caused by improper handling during shipment and placement in service, or damage or failure caused by acts of God, falling objects, external forces, explosion, fire, riots, civil disturbance, acts of war, radiation, misuse or abuse in application or any other such occurrences beyond Quality Poles control, is excluded.

The liability of Quality Pole under this warranty, or for any loss or damage arising out of or connected with the design, application, sale or use of the exterior coating, whether the claim is based on contract or negligence, shall not exceed the price allocable to the value of the original factory applied powder coating which gives rise to the claim and upon expiration of the Warranty Period all such liability shall terminate.

Quality Pole shall not be liable for any special or consequential damages including, but not limited to, loss of profits or revenue, loss of use of equipment, substitute equipment cost, or labor charged to remove or reinstall defective product, nor any product transportation expenses to and from Quality Pole’s process plant if factory replacement of the defective coating is necessary.

Authorization must be obtained from Quality Pole before any material is returned.